

Enterprise Risk Management The Risk management Unit is regularly reviewing best practice to assist sites meet their reporting obligations and evaluate risks from an organisational and escalate risk to the most appropriate level within the organisation. It captures risks from the broad range of clinical, support services and corporate activities carried out to provide and support the delivery of optimal health care.

Claims Lodgement and Wages. Within the unit we also have a team who look after the process of lodging all Workers Compensation claims received to the insurer. ***A copy of the injured workers pack, WorkCover Certificate of capacity and copy of the IIMS Incident Details form, must be faxed to the Risk Management Unit on (02 6362 9528) the day it is received by the manager / supervisor to allow the injury /illness to be lodged with the insurer.***



The Risk Management Unit manages all aspects of the claim including claiming time loss reimbursement from the insurer and ensuring injured workers receive their benefits in accordance with the Workers Compensation Act.

Claims Management. Our claims Team works closely with stakeholders and legal providers to ensure claims are managed in line with current legislation. This process also includes a review of treatment, rehabilitation and claims management.

Other insurances overseeing all insurance and litigated claims for WNSW & Far West LHD and association NGO's. The role provides advice, educates and assists staff in line with legislative requirements relating to all insurance and litigation. Assistance is also provided with enquires relating to certificate of currencies, coronial hearings/inquests, subpoenas, staff statements, indemnity coverage, legal and Chem Alert enquiries.

Risk Management Unit

“Promoting cost effective, innovative and timely services to achieve successful return to work outcomes”



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Health
Western NSW
Local Health District

The Risk Management Unit (RMU) offers a range of integrated service lines for Western and Far West NSW Local Health Districts from injury prevention and rehabilitation, insurances, litigation claims, work health and safety consulting, redeployment and staff health matters.

We do it so you don't have to!

Rehabilitation Services focus on immediate response to workplace injury and early identification of potential barriers to a timely return to work. We are focussed on providing guidance on the management of WHS, risk and workers compensation in line with current legislative requirements. We recognise that numerous often isolated elements are connected in the delivery of a healthy and productive workforce. Our consultants take an integrated solutions approach to workplace health, by assisting facilities with rehabilitation services, risk identification and solutions to address fundamental factors that ***cause increased premiums and related costs to your facility.***



Staff Health and Wellbeing— Orange/Dubbo

Assisting an employee who has had a non work related injury or disability manage safely in the workplace. This involves coordinating with all relevant parties and making temporary or permanent adjustments for the employee to complete their duties. Reasonable adjustments are made if there will be no or minimal impact on the quality delivery of the healthcare service.

Workplace Assessments. Conducted to ensure that the employee can manage their job safely. If appropriate equipment may be recommended to assist the employee complete their tasks.

Functional Assessments. Conducted to determine the worker's physical capabilities to perform their job. These may be for potential employees of the LHD or employees that are having difficulty coping with the physical demands of their job.

Ergonomic Assessments. Similar to a workplace assessment an ergonomic assessment is specifically designed to assess an individual's workstation ensuring it is set up in a way that will cause minimum risk to the employee's health and wellbeing. Recommendations will be made available post assessment with tailored recommendations.

Individualised Health Programs aimed at improving the overall health and well-being of employees, with an emphasis on providing ongoing support to assist positive behaviour and lifestyle change such as exercise programs, smoking cessation, or stress management.

Vaccination Compliance and Management. Monitors vaccination programme for all staff, new staff members of the LHD including non facility staff such as volunteers and students.

Education and Advisory Meetings. We offer a range of informative seminars and training workshops that are aimed to educate managers and staff on safety and compliance including Profile compliance advice and Quarterly advisory group meetings.

Facility Redevelopment and User Groups. Proposed changes in work practices and facility design can impact on the health and safety of workers. When work, health and safety (WHS) issues are considered and addressed early in a building design process there is potential to reduce WHS problems and eliminate the costs associated with undertaking expensive redevelopments and fit outs.

The risk management unit provides a free service to assist facilities identify work health and safety issues at the design phase of a redevelopment, in line with the health facility guidelines and associated codes of practice. Strong consultation mechanisms and collaboration provides improved outcomes for your facility.



Policy Development The Risk Management Unit is responsible for writing and reviewing policies pertaining to Work Health and Safety matters, workers Compensation and Litigation, to facilitate best practice risk management for all workers and visitors to Western NSW Local Health District.

NSW Health Accredited Profilers Using the Occupational Health, Safety and Injury Management Profile our profilers use this audit tool to provide measurable performance and progress of Work Health and Safety and Injury Management across facilities in Western NSW.

RiskMate Management. RiskMate manages a wide array of incidents and risks within facilities, that may involve the staff, patients and visitors or the physical environment. The unit monitors incidents' and vaccination compliance at the facility level via this reporting tool.